

INTERNATIONAL PRIVATE MEDICAL INSURANCE

Insurance Product Information Document



Company: Cigna Europe Insurance Company S.A. – N.V.

Product: Cigna HorizonSM Core

This policy is underwritten by Cigna Europe Insurance Company S.A. – N.V., UK branch (Financial Services Register No. 207198), having its UK place of establishment at 13th Floor, 5 Aldermanbury Square, London EC2V 7HR. Authorised and regulated by the National Bank of Belgium. Deemed authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website.

Cigna Europe Insurance Company S.A.-N.V., is a private limited liability company regulated in Belgium by the National Bank of Belgium and registered in the Brussels Trade Registry (number 0474.624.562) at Avenue de Cortenberg 52, Brussels 1000.

This policy is administered by Cigna European Services (UK) Limited (Financial Services Register No. 788765), a company registered in England and Wales at 13th Floor, 5 Aldermanbury Square, London EC2V 7HR. VAT registration No 740445451 (Company Number 00199739), and which is an appointed representative of Cigna Europe Insurance Company S.A.-N.V. UK branch.

This is a summary of the insurance cover. Before you purchase, further information can be found in your quotation and policy documentation. Full terms and conditions of the policy are contained in the Policy Rules, Customer Guide and the Certificate of Insurance which you will receive after your purchase. It is important you read all of these documents carefully.

What is this type of insurance?

This policy is designed for any person who is a British citizen or an expatriate, residing in the UK, and who is leaving a Cigna Global Health Benefits group plan previously provided by their employer. If you apply for this policy within 30 days of leaving a Cigna Global Health Benefits group plan, you will not be subject to medical underwriting.



What is insured?

International Medical Insurance

Annual overall limit of: \$500,000/ €400,000/£325,000 per beneficiary per policy year

- ✓ Nursing and accommodation treatment for a semi-private room
- ✓ Intensive Care
- ✓ Surgeon's and Anaesthetists fees
- ✓ Specialists consultation fees
- ✓ Transplant services for organ, bone marrow and stem cell transplants
- ✓ Kidney dialysis
- ✓ Pathology radiology and diagnostic tests
- ✓ Advanced Medical Imaging (MRI, CT and PET scans): \$5,000/€3,700/£3,325
- ✓ Physiotherapy and complementary therapies: \$2,500/€1,850/£1,650
- ✓ Home nursing: \$2,500/€1,850/£1,650
- ✓ Rehabilitation: \$2,500/€1,850/£1,650
- ✓ Hospice and palliative care: \$2,500/€1,850/£1,650
- ✓ Local ambulance and air ambulance
- ✓ Emergency inpatient dental treatment
- ✓ Mental health care: \$5,000/€3,700/£3,325
- ✓ Cancer care
- ✓ Newborn Care: \$25,000/€18,500/£16,500
- ✓ Congenital conditions: \$5,000/€3,700/£3,325

International Outpatient

Annual maximum of: \$10,000/€7,400/£6,650 per beneficiary per policy year

- ✓ Consultations with medical practitioners and specialists: \$125/€90/£80
- ✓ Pathology, radiology and diagnostic tests: \$2,500/€1,850/£1,650
- ✓ Physiotherapy treatment: \$2,500/€1,850/£1,650
- ✓ Osteopathy and chiropractic treatment
- ✓ Acupuncture, homeopathy and Chinese medicine
- ✓ Prescribed drugs and dressings: \$500/€370/£330
- ✓ Adult vaccinations: \$250/€185/£165
- ✓ Dental accidents: \$1,000/€740/£665
- ✓ Annual routine tests

Other benefits apply, please refer to the Customer Guide for the full list.

The following details our optional modules, which you can choose to add to your plan:

International Medical Evacuation

- ✓ Medical evacuation
- ✓ Medical repatriation
- ✓ Repatriation of mortal remains
- ✓ Travel costs for an accompanying person
- ✓ Compassionate visits- travel costs: \$1,200/€1,000/£800
- ✓ Compassionate visits- living allowance costs: \$155/€125/£100

International Health and Wellbeing

- ✓ Routine adult physical examinations: \$225/€165/£150
- ✓ Cancer screenings: \$225/€165/£150



What is insured? (continued)

International Vision and Dental

- ✓ Eye examination: \$100/€75/£65
- ✓ Spectacle frames and lenses: \$155/€125/£100

Dental overall limit: \$1,250/€930/£830

Refund percentages are up to the combined overall limit

- ✓ Preventative dental treatment
- ✓ Routine dental treatment: 80% refund per period of cover
- ✓ Major restorative dental treatment: 70% refund per period of cover
- ✓ Orthodontic dental treatment: 40% refund per period of cover

Other benefits apply, please refer to the Customer Guide for the full list.



What is not insured?

- ✗ Maternity
- ✗ Foetal surgery
- ✗ Sleep disorders
- ✗ Smoking cessation
- ✗ Treatment as a result of conflict or disaster, if you are an active participant or put yourself in danger
- ✗ Developmental problems
- ✗ Obesity treatment
- ✗ Treatment in any facility other than in a recognised medical treatment facility
- ✗ Treatment by a medical practitioner who is not recognised by the relevant authorities
- ✗ Treatment that arises from, or is in any way connected with attempted suicide, or any injury or illness which a beneficiary inflicts upon him or herself
- ✗ Infertility treatment
- ✗ Surrogacy
- ✗ Treatment for more than 90 continuous if you suffer permanent neurological damage and/or are in a Persistent Vegetative State (PVS)
- ✗ Personality and/or character disorders
- ✗ Treatment for a related condition resulting from any kind of substance or alcohol use or misuse
- ✗ Sexual dysfunction disorders
- ✗ Experimental treatment
- ✗ Plastic, cosmetic or reconstructive treatment (unless this treatment is medically necessary)
- ✗ Treatment outside your area of coverage.

Other exclusions apply, please refer to the Customer Guide and Policy Rules for the full details of exclusions, limitations and terms and conditions.



Are there any restrictions on cover?

- ! **Cover is always subject to Cigna Horizon eligibility criteria**
- ! **Limitations per person per policy year unless stated otherwise:**
 - 30 days: Home nursing
 - 30 days: Rehabilitation
 - 90 days: Mental health care (30 days inpatient. 180 days in a 5 year period)
 - 15 visits: Consultations with medical practitioners and specialists
 - 15 visits: Osteopathy and chiropractic treatment
 - 15 visits: Acupuncture, homeopathy and Chinese medicine
- ! **Waiting periods (the time from when you first purchased the benefit before you can claim, unless you have satisfied the waiting periods under the Cigna Global Health Benefits group plan):**
 - First 12 months: Congenital conditions
 - First 3 months: Preventative and routine dental treatment
 - First 12 months: Major restorative dental treatment
 - First 18 months: Orthodontic dental treatment.
- ! You and each of your family members must have been members on a Cigna Global Health Benefits group plan for a minimum of six months prior to the termination date of your employment
- ! You and all of the family members who were on a Cigna Global Health Benefits group plan, must transition to the Cigna Horizon plan
- ! You are not eligible for cover if you are still employed by the organisation (including being employed as a contractor within the organisation) who provided you with the Cigna Global Health Benefits group plan
- ! We will only cover treatment which is medically necessary and clinically appropriate
- ! If you receive treatment in the USA out with the Cigna network, we will reduce the amount which we will pay by 20%
- ! If you do not obtain prior approval for treatment inside the USA we will reduce the amount we pay by 50%. If this treatment is out with the Cigna network, we will reduce the amount we pay by a further 20%
- ! If you do not obtain prior approval for treatment outside of the USA we will reduce the amount we pay by 20%
- ! Out of area emergency cover is limited to a maximum of 3 weeks per trip and a maximum of 60 days per period of cover
- ! For expatriates, we will not pay for any treatment obtained in a country in which you are a national, unless this treatment is received within your 180 day home cover period and the country is within the selected area of coverage
- ! For British citizens, you will not be subject to the 180 day home cover period when you are resident in the UK. If during your period of cover you are no longer resident in the UK, you will be considered an expatriate for the purposes of the 180 day home cover period.

Other restrictions apply, please see full terms and conditions in the Policy Rules and Customer Guide.



Where am I covered?

- ✓ This plan covers you and any additional people on your policy worldwide excluding USA. If you or a family member is a US citizen residing in the UK, you may choose to add cover in the USA on your policy for an additional premium, and this cover will apply to all beneficiaries.



What are my obligations?

- You must pay your premium
- You are liable for the remainder of any premiums unpaid if we have paid a claim or made a guarantee of payment during the period of cover
- You must obtain prior-approval before treatment
- You must inform us if you or anyone on your policy changes address, country of residence, or country of nationality or is no longer an expatriate (or a British citizen residing in the United Kingdom).



When and how do I pay?

- You can choose to pay your premiums on a monthly, quarterly or annual basis by credit card. Alternatively you can pay annually by bank transfer.



When does the cover start and end?

- This policy is an annual contract. This means that, unless it is terminated or renewed, the cover will end one (1) year after the start date. Your start date will be shown on the first Certificate of Insurance.
- Except in the case of fraud, if this policy ends before the end date any premium which has been paid in relation to the period after cover has ended will be refunded to the extent that it does not relate to a period of time in which we have provided cover, so long as we have not paid any claim, or made any guarantee of payment during the period of cover.
- Your policy will be renewed automatically and payment taken unless you, or we in certain circumstances, choose not to renew.



How do I cancel the contract?

- You have a statutory right to cancel your policy within fourteen (14) days from the date of purchase or renewal of this policy, or from the date on which you receive the Customer Guide or Policy Rules, if that date is later. After this 14 day period you can cancel at any time by giving us at least 7 days' notice in writing. You will not be eligible to re-apply for the Cigna HorizonSM plan, however, you may apply for coverage under one of our medically underwritten Cigna Global plans.

Please note, where we reference our Cigna Global Health Benefits group plan, this terms also includes health insurance and services that have been provided to IGO and NGO employees serviced by Cigna International Health Services entity.

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